

NHS
England

WHAT IS THE BEST WAY TO IMPROVE QUALITY IN THE NHS?

HOW CAN WE PLAN TO DELIVER EVERYONE'S HEALTHCARE NEEDS?

HOW CAN WE PREPARE FOR THE FINANCIAL CHALLENGE AHEAD?

WHAT MUST WE DO TO BUILD AN EXCELLENT NHS NOW, & FOR FUTURE GENERATIONS?

The NHS belongs to the people A CALL TO ACTION

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The NHS belongs to the people: a call to action

Every day the NHS saves lives and helps people stay well, but 65 years ago, many people faced choosing between poverty if they fell seriously ill or forgoing care altogether.

Today:

- The NHS treats 1,000,000 people every 36 hours
- Between 1990 and 2010, life expectancy in England increased by 4.2 years
- 88% of patients in the UK described the quality of care they received as excellent or very good

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The NHS belongs to the people: a call to action

If the NHS is to survive another 65 years, it must change. There are a number of future pressures that threaten to overwhelm the NHS:-

- The population is ageing and we are seeing a significant increase in the number of people with long-term conditions
- The resulting increase in demand combined with rising costs threatens the financial stability and sustainability of the NHS

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What challenges will the health and care service face in the future?

We must anticipate the challenges of the future if we are to improve the quality and performance of current NHS services to live up to the high expectations of service users and the public.

Demand for NHS Services
 Ageing Society
 Rise of long-term conditions
 Increasing expectations

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Supply of NHS Services
 Increasing costs of providing care
 Limited productivity gains
 Constrained public resources

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Preserving the values that underpin a universal health service, free at the point of use, will mean fundamental changes to how we deliver and use health care services.

This is NOT about unnecessary structural changes, it is about finding ways to do things differently:-

- Harnessing technology to fundamentally improve productivity
- Putting people in charge of their own health and care
- Integrating more health and care services
- And more...

"DOING NOTHING IS NOT AN OPTION – THE NHS CANNOT MEET FUTURE CHALLENGES WITHOUT CHANGE."

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We are all committed to preserving the values that underpin the NHS and we know this future cannot be developed from the top down.

A national vision that will deliver change will be realised locally by Clinical Commissioning Groups, Health and Wellbeing Boards and other partners working with service users and the public.

That is why we are supporting a national 'Call to Action' that will engage staff, stakeholders and service users and the public in the process of designing a renewed, revitalised NHS.


 Monitor


 Public Health England


 Care Quality Commission


 tda


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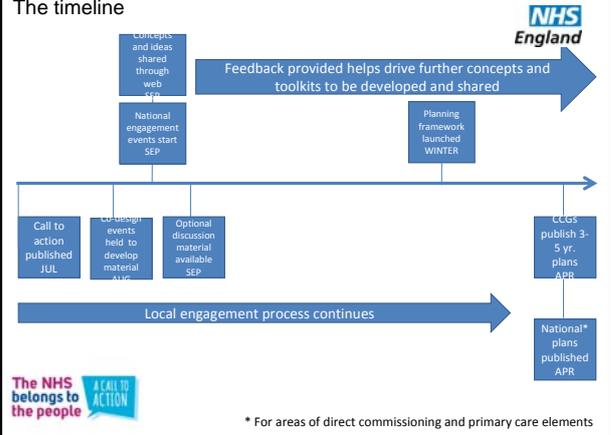

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 Local Government Association

- A call to action is a programme of engagement that will allow everyone to contribute to the debate about the future of health and care provision in England
- The engagement will be patient and public-centred through hundreds of local, regional and national events as well as through on-line and digital resources
- It will produce meaningful views, data and information that CCGs can use to develop 3-5 year commissioning plans setting out their commitments to patients

The timeline



- We are looking for your feedback on:
 - Great engagement tools and practice we can share to put patient and carer views at the heart of decision making
 - Your ideas and solutions to address the challenges identified in A Call to Action
 - Your methods of preserving the values that underpin our health service
- You can contact our support team via england.calltoaction@nhs.net